



Simms Cross Primary School



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Headteacher
Mrs L Feakes

Tuesday 29th November

Dear Parents and Carers,

We were expecting the new stock of jumpers to arrive before Christmas. These were to replace the jumpers that you bought at the start of term and the colours ran.

I spoke to Trutex on Friday. This is the company that makes the jumpers and supplies Boydell's. Trutex have been very honest and have said that due to the quality of their knitwear and the colours we require they are not going to be able to make our jumpers. They have therefore advised Boydell's to find a different supplier who can make the knitwear for us.

Unfortunately this means that you will have to wait a further 5-6 weeks before the new jumpers arrive and you can exchange your old ones. I apologise for this inconvenience.

Trutex are also very sorry and want to make it very clear to parents that it is their problem and nothing to do with Boydell's. They are working very closely with Boydell's to resolve this problem as soon as possible.

Thank you for your patience in this matter.

Yours Sincerely

Mrs Lesley Feakes
Head Teacher

"Shoot for the moon, and you will land among the stars"